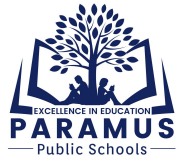


Incident IQ Access for Parents



To enter a ticket via Incident IQ, go to <https://paramus.incidentiq.com>.

You can also find this link on the Paramus Public Schools website (<http://www.paramus.k12.nj.us>). In the **Parents** menu, click on **Parent Technology Helpdesk**.

Click **PARENT / GUARDIAN LOGIN**

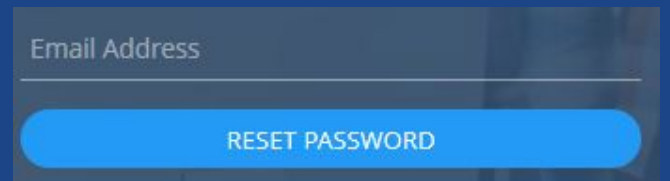


In the Parent / Guardian login box, click **Forgot Password?**



Enter the e-mail address that you use to log in to the **Genesis Parent Portal**.

Click **Reset Password**.



You will receive an e-mail with your login information.

If you are still unable to log in after following the steps above, please use this link to submit a ticket: <https://paramus.incidentiq.com/guest/MAMB2388/technology-support>



When logged in for the first time, you will be provided a training video and quick walk through of Incident IQ's key features, including instructions on submitting a new ticket.

If you have any questions, please submit a ticket to the Technology Department at paramus.incidentiq.com or via e-mail at techhelp@paramus.incidentiq.com.