



A Greater Way to Bank

Dear Valued Member,

As we continue to monitor developments regarding Coronavirus, Greater Alliance recognizes that some of our members may be negatively affected by impacts of this global outbreak. As always, our focus is the safety and well-being of our members, employees and the communities we serve, and our thoughts are with those who have been impacted. As a financial institution we are taking all the necessary steps to protect our members and staff:

- We have provided hand sanitizers for members and all staff.
- Ensured an ample supply of hand soap is available in all restrooms.
- Increased facility cleaning efforts to include wipe downs of doorknobs, table tops, etc.

Remote Banking Services.

We also strongly recommend that you leverage all of the available Greater Alliance tools and resources for self-service banking and 24/7 account access through our Mobile, Online and Telephone banking services. Through these channels, you can:

- [Check balances](#)
- [Transfer funds](#)
- [Deposit checks](#)
- [Pay Bills](#)
- [Apply for loans](#)
- [Find the nearest ATM](#)
- Open sub-accounts through Online Banking and more...

To learn more about all of our **Remote Services** please visit us [Online](#). If you are not enrolled in **Online or Mobile Banking** please [Enroll Today](#) and if you need assistance with the process, please contact our Service Support Department at info@greateralliance.org or **201-599-5500** during our regular business hours.

We also have contingency plans in place that are designed to prevent any service disruptions due to Coronavirus impacts, as we do for any number of scenarios. These include *remote access capabilities, alternate work locations for employees and continuity plans for critical operations*. We also continue to share health and wellness information, including prevention tips from the Center for Disease Control, with our employees.

This disruption does not alter our primary focus, which is to continue servicing you. We have the people, technology, and tools to do just that! *Additional updates will be communicated via email, website and social media channels.*

Sincerely,
The Credit Union Team